

Jim Clark
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Profile

Highly accomplished, results-driven senior technology leader with over 10 years of executive management experience and over 20 years of hands-on IT experience. Demonstrated ability to combine technical expertise with creative intuition to produce innovative solutions to complex problems. Effective leadership and communication skills used to build, train, and manage teams to maximize the bottom line. Proven track record of pioneering innovative technology solutions that improve the efficiency of IT and business operations. Proficient in contingency planning and disaster recovery. Maintains many prominent technology certifications, including CISSP, MCSE, CCNA, CCEA and Security+.

Experience

Director of Information Technology

Santa Barbara City College *Santa Barbara, CA* Apr '08 – Present
Responsible for the strategic direction and day-to-day management of the User Services group in IT, a team of mid-level to senior IT professionals delivering infrastructure and support services to the faculty and staff. Provided operational and technical leadership to the team and built a culture of service excellence. Directed projects, personnel, communications, user support functions and resources to meet the campus technology needs of the district. Overarching responsibilities included the development and support of infrastructure services in terms of deployment, operation, maintenance, performance, change management, standards, and monitoring. Served as inside consultant, technical lead and subject matter expert on a variety of projects related to IT infrastructure, enterprise directory services, virtualization, disaster recovery, network design and security.

Vice President, Consulting Services

CIO Solutions, Inc. *Goleta, CA* Feb '07 - Apr '08
Specialized in executive level IT consulting services and enterprise infrastructure management as a "CIO for hire" for businesses. Implemented enterprise technologies for clients with a focus on planning, virtualization, managed services, wide-area networking, and high systems availability. Operated as a functional CTO for the internal organization. Provided strategic technology leadership. Created new and improved company standards for project management, technical infrastructure, network architecture, reporting and documentation. Managed the IT engineering staff and day-to-day operations of the internal business network. Developed and maintained strong vendor relationships.

Chief Technology Officer

CompuVision *Santa Barbara, CA* Apr '01 - Jan '07
Directed IT consulting, strategy, architecture and engineering. Established, planned, and administered the overall IT policies and goals for the company. Implemented an extensive range of LAN/WAN technologies and services for clients, including installation and support of Microsoft Active Directory, Citrix remote application deployment, storage area networks (SANs), Microsoft Exchange server installations and migrations, intrusion detection systems, custom web sites, virtualization, and Cisco networking. Performed network security assessments, developed security policies and provided remediation. Delivered technology training, education and mentoring to internal engineering staff and clients.

Director of Engineering

GlobalApp, LLC *Santa Barbara, CA* Sep '00 - Apr '01
Managed IT infrastructure and staff for the organization. Designed, implemented and administered large Windows network. Developed sizeable hosting environments using application streaming technologies from Citrix and Microsoft. Engineered custom tools for providing "business intelligence" to the process of data/network management for hosted applications. Executed the installation of a medium-scale data center, including planning, budgeting, staffing and computer room construction. Organized all administrative aspects of key technical projects, including planning, resource management, documentation and implementation. As with all start-ups this was a fast moving, hands-on position.

Education

Undergraduate Certificate, Computer Networking
University of California, Santa Barbara

Associate in Arts, Liberal Studies
Santa Barbara City College

Accreditations

Certified Information Systems Security Professional (CISSP)
Cisco Certified Network Associate (CCNA)
Extreme Networks Associate (ENA)
Microsoft Certified Systems Engineer (MCSE), Windows Server 2003
Microsoft Certified Systems Engineer (MCSE), Windows 2000
Citrix Certified Enterprise Administrator (CCEA)
Citrix Certified Administrator (CCA)
VMware Certified Professional (VCP)
VMware Sales Professional (VSP)
ShoreTel Certified Installer
Juniper Networks Certified Internet Associate (JNCIA-FWV)
Juniper Networks Sales Specialist
Security+ Certified Professional
Server+ Certified Professional
Network+ Certified Network Technician
i-Net+ Certified Internetwork Professional
A+ Certified Computer Technician
HP/Compaq Accredited Systems Engineer (ASE)
HP/Compaq Accredited Integration Specialist (AIS)
HP/Compaq Accredited Platform Specialist (APS)
Symantec Product Specialist (SPS)
Dell Certified Technician
Certified Network Cabling Specialist

**Technical
Qualifications**

Operating Systems – Windows Server 2008, Windows Server 2003, Windows 2000 Server, Terminal Services, Windows NT 4.0 Server, Windows desktops (7.0, Vista, XP, 2000 Professional, ME, 98/95, 3.11), MS-DOS, RedHat Linux, VMware ESX 3.5.

Application Servers – Citrix Access Suite (Presentation Server, Access Gateway), Microsoft Exchange Server 2007/2003/2000/5.5, Microsoft SQL Server 2005/2000/7.0, Microsoft Internet Information Server, VMware Server, VMware Workstation.

Security – Internet Security Appliances (Cisco PIX/ASA, Juniper SSG, Extreme Sentriant, SonicWall), Symantec security suite of applications (AntiVirus, Mail Security, BackupExec), network scanners, ethical hacking practices, disaster recovery planning, security assessments and remediation.

Networking – Cisco product line (1600/1700/2500/3600 series routers, 2900/3500 series switches), Juniper ScreenOS & JUNOS, Extreme switches & wireless access points, TCP/IP routing protocols, layer 3 switching, VLANs, VPNs, WAN circuit installation (Frame relay, T1, DS3), Internet connectivity (SDSL, Cable, Wireless), VoIP telephony.

Web Development – Programming in HTML, ASP, SQL, XML, JavaScript, and VBScript.